

BATH RUH A&E Referrals

Emergency Patients

Weekdays

In working hours, please fax referrals on **(01225) 825038** where they should be read within an hour by a consultant. If a casualty is more urgent, please phone the nurses on: **(01225) 824403**.

Out-of-hours Service

Phone RUH switchboard on **01225 428331** and ask for doctor on-call for ophthalmology:

Sundays: 08:30 – 15:30

Monday to Thursday: 08:00 – 20:00

Friday and Saturday: 24 hour cover.

Patients requiring emergency care after 16:00 on Sundays and after 20:00 Monday to Thursday will be seen by a senior doctor in the emergency department and referred to the Bristol Eye Hospital if necessary.

Contact details

Specialty Manager: Nick Lepak nicholas.lepak@nhs.net

Lead Clinician: Richard Antcliff Richard.Antcliff@nhs.net

Senior Nurse: Tim Macklin t.macklin@nhs.net

Appointments: 01225 821821

Monday to Friday, 9.00am - 4.45pm

Urgent Advice: 01225 824403 (Triage Nurse)

Monday to Friday, 8.30am - 4.30pm

Urgent referrals: 01225 825038

All Other Enquiries: 01225 824602 (Eye Clinic Reception)

Referral advice for wet ARMD

They may be suitable for anti-VEGF treatment. If an extensive sub-macula haemorrhage exists with an acute onset (<3 weeks) causing VA worse than 6/96, then the patient may benefit from a gas bubble & TPA injection to clear the haem followed by anti-VEGF treatment. If the history suggests a longer onset, still refer immediately but with guarded prognosis.

- Referral letter faxed same day to Urgent referrals: **01225 825038**

Orthoptics

If you wish to contact the orthoptic department, please call:

01225 824614

Please leave a message on our voicemail leaving name/ MRN (hospital number) and contact number and we will get back to you as soon as possible.

The Team

Sarah Spencer - Head Orthoptist
Heather Caputo - Senior Specialist Orthoptist
Catherine Butcher - Specialist Orthoptist
Carole Vince - Senior Orthoptist

e-RS Clinics

Clinic & Location	NHS e-Referral Services	e-RS Clinic Types
Corneal <ul style="list-style-type: none"> RUH, Bath 	Corneal-Ophthalmology-RUH, Bath-RD1	<ul style="list-style-type: none"> Cornea External Eye Disease
Eyelid <ul style="list-style-type: none"> RUH, Bath 	Eye Lid-Ophthalmology-RUH, Bath-RD1	<ul style="list-style-type: none"> Oculoplastics Orbits Lacrimal
General Ophthalmology Clinics run at the following hospitals: <ul style="list-style-type: none"> Chippenham Frome Community Hospital Paulton Memorial RUH, Bath Shepton Mallet Trowbridge Malmesbury Primary Care Centre 	General Ophthalmology-Ophthalmology-Chippenham-(RUH, Bath)-RD1 General Ophthalmology-Ophthalmology-Frome Community Hospital-(RUH, Bath)-RD1 General Ophthalmology-Ophthalmology-Shepton Mallet-(RUH, Bath)-RD1 General Ophthalmology-Ophthalmology-Trowbridge-(RUH, Bath)-RD1 General Ophthalmology-Ophthalmology-RUH, Bath-RD1 General Ophthalmology-Ophthalmology-Paulton-(RUH, Bath)-RD1	General Ophthalmology at any location can be found using the following clinic types: <ul style="list-style-type: none"> Not otherwise specified Cataract Neuro-Ophthalmology Neuro-Ophthalmology Not Otherwise Specified Cataract Not Otherwise Specified Neuro-Ophthalmology Glaucoma Other Medical Retina
Glaucoma <ul style="list-style-type: none"> RUH, Bath 	Glaucoma-Ophthalmology-RUH-Bath-RD1	<ul style="list-style-type: none"> Glaucoma
Medical Retinal <ul style="list-style-type: none"> RUH, Bath 	Medical Retinal-Ophthalmology-RUH, Bath-RD1	<ul style="list-style-type: none"> Diabetic Medical Retina Vitreoretinal Other Medical Retina
Minor Operations	Minor Operations Eye Lid-Ophthalmology-RUH,	<ul style="list-style-type: none"> Info Oculoplastics

Eye Lid <ul style="list-style-type: none"> RUH, Bath 	Bath-RD1	<ul style="list-style-type: none"> Orbits Lacrimal
One Stop Cataract <ul style="list-style-type: none"> RUH, Bath 	One Stop Cataract-Ophthalmology-RUH, Bath-RD1	<ul style="list-style-type: none"> Cataract
Orthoptics Clinics run at the following hospitals: <ul style="list-style-type: none"> Chippenham Frome Community Hospital RUH, Bath Trowbridge 	Orthoptics-Ophthalmology-Chippenham-(RUH, Bath)-RD1	General Ophthalmology at any location can be found using the following clinic types: <ul style="list-style-type: none"> Squint Ocular Motility (Adult) Orthoptics
	Orthoptics-Ophthalmology-Frome Community Hospital-(RUH, Bath)-RD1	
	Orthoptics-Ophthalmology-Trowbridge-(RUH, Bath)-RD1	
	Orthoptics-Ophthalmology-RUH, Bath-RD1	
Two Stop Cataract <ul style="list-style-type: none"> RUH, Bath 	Two Stop Cataract-Ophthalmology-RUH, Bath-RD1	<ul style="list-style-type: none"> Cataract
YAG Laser <ul style="list-style-type: none"> RUH, Bath 	YAG Laser-Ophthalmology-RUH, Bath-RD1	<ul style="list-style-type: none"> Laser (YAG Capsulotomy)

Non e-RS Clinics

Clinic Name	Location	Led by
Ophthalmology	<ul style="list-style-type: none"> RUH, Bath Trowbridge 	Optician
Orthoptist	<ul style="list-style-type: none"> Chippenham RUH, Bath 	Orthoptist

DIABETIC RETINOPATHY SCREENING

Eye screening is a key part of diabetes care to check for diabetic retinopathy, a condition that can lead to sight loss if it's not detected early and treated. Everyone aged 12 and over with diabetes receives an invitation to this service once a year.

Diabetes Eye Screening Team Administrators 01225 824115

Rosie Bulford	Programme Manager	01225 824825
Julie Fletcher	Programme Supervisor	01225 821255

BaNES, Swindon & Wiltshire (BSW) Diabetic Eye Screening Programme

BaNES, Swindon & Wiltshire (BSW) Diabetic Eye Screening Programme Service provided by Emiscare.

Contact Details for Professionals

Telephone: 01225 582 300

Fax: 01225 582 333

Email: bsw.desp@nhs.net

Website: www.BSWdesp.info

Twitter: @EMIScare

EMIS Care – Patient Page <http://Facebook.com/emiscare>. Facebook is our live chat and diabetes news forum developed specifically for patients.

As indicated in the College of Optometrists Guidelines, it is unprofessional to seek to dissuade a patient from attending a local NHS diabetic retinopathy screening service. These services provide second and tertiary grading, formal results reporting, robust recall and monitoring processes including for those patients referred into secondary care and are subject to stringent quality assurance measures. However, where a patient has made it clear that they have no intention of attending the NHS service, it would then be appropriate to offer them a dilated retinal examination, either as part of a sight test or as an additional separate service. You should not, however, suggest that such a service is an alternative to an accredited NHS screening service conforming to National Screening Committee standards.

For further advice and for advice on 'private' screening please look at the websites of the AOP and College of Optometrists.

More information can be found on these websites:

www.diabeticeye.screening.nhs.uk

www.swindondiabetes.co.uk/wp-content/uploads/2013/02/BSW-DESP-GP-information-Sheet-ID-665288.pdf

If an optometrist detects diabetic retinopathy during an eye examination then they still need to consider whether the patient needs referral for ophthalmological opinion in line with the College of Optometrists framework for optometric referrals via the normal GOS route.

Overview of National Screening Grading Protocol for Digital Screening

NB to be read in conjunction with <http://diabeticeye.screening.nhs.uk/pathway>

R0: No retinopathy Absence of any features of DR

Management: Annual screening recall

R1: Background Microaneurysms or retinal haemorrhages Venous loops

Exudate in the presence of other non-referable features of DR

Any number of cotton wool spots in the presence of other non-referable features of DR

Management: Annual screening recall

R2: pre-proliferative Venous beading

Venous reduplication

Multiple blot haemorrhages (see website for guidance)

IRMA

Management: Routine referral to Medical Retina

R3a: Active Proliferative New vessels on the disc

New vessels elsewhere

Pre-retinal or vitreous haemorrhage

Management: Urgent Referral to medical retina

R3s: Stable Proliferative retinopathy Evidence of peripheral laser treatment AND AND

Stable retina from photographs taken at or s shortly after formal discharge from HES

Management: to be decided on case by case basis

M0: No maculopathy Absence of any M1 features

Management: Annual screening recall

M1: Maculopathy Exudates within 1 DD of fovea

Group of Exudates within the Macula (see website for guidance)

Retinal thickening within 1 DD of fovea if stereo available

Any microaneurysm or haem within 1 DD of fovea with a best VA of $\leq 6/12$ (if no stereo available)

Management: to be decided on case by case basis

P: Photocoagulation focal/grid to macula or peripheral scatter

(NB no grade assigned in the absence of laser scars)

U: unclassifiable Image set inadequate for grading

Management: Referral to slit lamp screening clinic unless referable retinopathy present

GLAUCOMA

Glaucoma Referral

If a patient's GP is within the Bath & North East Somerset CCG then use can be made of the repeat measures scheme as outlined on the Avon LOC website. Patients should be referred if there are repeatable Goldmann Applanation readings between 22 & 31mmHg or a **repeatable** field defect (these readings are funded by the PCTs). Any suspicious disc appearance should be referred in the normal way.

When referring a patient with suspected ocular hypertension or suspected glaucoma please mention this within the referral correspondence as this helps the GP and hospitals to feed the patient into the correct clinic.

Cataract Referrals

Currently these are made via the GP

LOW VISION SERVICES

Royal United Hospital Low Vision Clinic

Optometry Department

Tel: 01225 824609

Provides low vision assessments, prescriptions for optical appliances (if not already provided by community optometrists) and loan LVAs. Optometrists can make referrals via GPs. If a community optometrist has conducted a sight test, a letter containing any appropriate clinical details would be helpful.

RNIB Bristol

10 Stillhouse Lane, Bedminster, Bristol BS3 4EB

Tel: 0117 953 7750 Fax: 0117 953 7751 www.rnib.org.uk Email: rnibbristol@rnib.org.uk

Hours: Monday-Thursday 9.00am -4.30pm. Friday 9.00 am- 4.00pm.

Rehabilitation Officer (by appointment) 10.30am -12.30pm Mon- Thurs.

Services: General information, support and advocacy, emotional support and counselling, leisure activities, rehabilitation support for mobility, communication and daily living, support services to people who are deafblind and assistance with accessing employment and lifelong learning. Learndirect courses and UK online Centre. There is a Resource Centre for a range of equipment and free publications available.

Anyone is welcome to drop in and browse. Referrals to Rehabilitation Officers can be made by patients, relatives, GPs etc. Please note - RNIB Bristol does not offer an LVA service. The building is shared with RNID and Guide Dogs for the Blind.

RNID Communication Service

Tel: 01225 356488

Along with other services this organisation will provide interpreters for deaf and deaf-blind people for health appointments including eye examinations (please try to give 3 weeks notice).

Vision Plus Bath (was Green Park)

Vision Plus Bath visionPLUS has been delivering Information, Advice, Advocacy and Equipment for 20 years supporting Visually Impaired people with the following services:

1. VI visitors to our Centres are offered statutory assessments and provided with equipment, information and advice on all aspects of Sight Loss.
2. We display a range of Sight Loss equipment at some of our Centres and we will demonstrate the types of equipment available, the ability to try out equipment, how best to use it and we will provide some equipment for free. For other equipment outside of our contracted remit, we will advise where to purchase it. A key element of the existing contract has been vendor impartiality.
3. Information on support groups, to include Social Clubs for anyone with a Visual Impairment, Vision Running groups, Action for Blind People Groups, Guide Dogs, DeafBlind groups such as those operated by SENSE or DeafBlind UK, Talking Newspapers and Magazines, the Link centre for deafened people.
4. Hearing aid maintenance, re-tubing and battery replacement for people with a dual sensory loss. This service is particularly valuable when visiting day centres, sheltered accommodation and care homes, where the elderly residents are unable to travel to central services.
5. Visual Impairment Awareness training, to include information on the most common eye conditions such as Age Related Macular Degeneration and Glaucoma and including details of treatments available.
6. visionPLUS identifies the need to work with the deaf and VI communities, practitioners, researchers & policy makers in order to improve deaf and VI access to the service and raise awareness of the services provision and entitlement.

For more information about our work at deafPLUS please visit our page www.deafplus.org

deafPLUS

No 2 Queens Parade
Bath BA1 2NJ

Tel/Text: 01225 446 555

Email: bath.office@deafplus.org

Opening hours

Weekdays – 10.00am – 1.00pm

BATH RUH CONSULTANTS

Consultant Special

Interest

Telephone

RUH

Private Clinic

Mrs Sally Webber

Oculoplastics

RUH - Caroline Randall 01225 824479 c.randall2@nhs.net

Mr Jonathan Boulton

Oculoplastics

RUH - Marijane Inches 01225 824533 marijaneinches@nhs.net

Circle Bath: 01761 422287

Mr Jonathan Luck www.jonathanluck.com

Cornea

RUH - Cornea Salvina Coccia 01225 824142

Circle Bath - Nicky Crump: 01761 422265 nicky.crump@circlebath.co.uk

Mr Richard J Antcliff www.richardantcliff.com

Medical Retina

RUH - Jacky Dennis 01225 821704 jacky.dennis@nhs.net

Circle Bath - Helen Barnes 01761 422264 Helen.barnes@circlebath.co.uk

Mr Roger Baer rogerbaer.co.uk

Glaucoma

RUH - Stacey Watts Stacey.watts@nhs.net

Circle Bath - John Starkey 01761 422287 john.starkey@circlebath.co.uk

Mrs Misha Badial

Medical Retina

RUH Victoria Moore/Katie Burr ridge victoriamoore1@nhs.net / Katie.burridge@nhs.net

01225 824602

Circle Bath 01761 422222

BMI Bath Clinic 01225 835555

Claverton Down Road

Combe Down

Bath

BA2 7BR

Mr Ian F Comaish

Mr Thamir Yassen

Bristol Eye Hospital Contacts

Bristol Eye Hospital

Lower Maudlin Street

Bristol BS1 2LX

Fax General: 0117 342 4721

Fax Referrals: 0117 342 4686 (Primary Care)

Fax Optometry Dept: 0117 342 4153

Switchboard

0117 923 0000

<http://www.uhbristol.nhs.uk> (then click on Bristol Eye Hospital)

Clinical Director

Mr Richard Markham 0117 342 4696

General Manager's office 0117 342 4643 / 0117 342 3549

Principal Optometrist Mr Fred Giltrow-Tyler 0117 342 4713

Head Orthoptist Ms Ann Starbuck 0117 342 4445

Accident & Emergency Dept 0117 342 4613

Appointment Queries (outpatient appointment amendments, cancellations and enquiries)
0117 342 4174/4176

Admission Queries (pre-op assessment, operations and treatments) 0117 342 4682

Eye Clinic Liaison Officer, Laura Kirby (Information, Local Authority assessments & registration enquiries)

0117 342 3974

Patient Support Nurse, Mary McGrory mary.mcgrory@uhbristol.nhs.uk or 0117 342 3328

Triage Advice 0117 342 4613 (A&E department)

BRISTOL EYE HOSPITAL CONSULTANTS

Consultant Special Interest Telephone NHS Private Practice Secretary/Contact Details

The secretaries rotate from time to time. Here is a general list :

Medical Secretaries:

Professor Sparrow / Mr Tole / Mr Jaycock	Tabitha Willoughby	0117 342 4697
Mr Harrad / Ms Sira	Katie Smith	0117 342 4689
Miss Bailey / Ms Cole / Dr Guly/ Mr Adam Ross	Andrea Busby	0117 342 1400
Professor Dick / Mr Haynes / Mr Majid	Debbie Traynor	0117 342 1401
Mr Cook / Mr Diamond / Mr Greaney	Sharon Leigh	0117 342 4690
Miss Sebastian / Mr Girgis / Dr Bennetto	Liz French	0117 342 4883
Mr Markham / Miss Williams / Miss Churchill	Gail Winstone	0117 342 4596

Bristol Consultants Private Clinic Details

Mr Adam Ross Medical Retina, Cataracts and Uveitis Sec: Hayley Lambert 0117 906 4229
Miss Clare Bailey Diabetes & Medical Retina 0117 342 4653 CESP Sec: Hayley Lambert
0117 906 4249
hayley.lambert@bristol.cesp.co.uk
Ms Amanda Churchill Paediatrics and Inherited eye disease 0117 3424596
Mr Stuart D Cook Cornea 0117 342 4690
Mr Jeremy P Diamond Glaucoma 0117 342 2410 CESP
Prof. Andrew Dick Uveitis, Medical & Surgical Retina 0117 342 4653
Helen Garrott Oculo-plastics, Cataracts CESP 0117 906 4205
Mr Rafik Girgis Cataract, General Ophthalmology CESP 0117 945 9093
Mr Michael Greaney Glaucoma <http://www.michaelgreaney.co.uk/>
Mr Richard Harrad Stabismus, Oculo-plastics 0117 342 4689 CESP
Mr Richard Haynes Medical & Surgical Retina 0117 342 2410 CESP
Mr Philip Jaycock Cornea 0117 906 4249
Mr Mo Majid Medical Retina 0117 342 4600 CESP
Mr Richard Markham Paediatrics, Medical & Surgical Retina 0117 342 4600 CESP
Mr John M Sparrow Glaucoma 0117 342 4697
Mr Derek Tole Cornea 0117 342 4596
Ms Cathy Williams Paediatrics 0117 342 4596

PRIVATE PRACTICES

South West Eye Surgeons (SWES)
2 Clifton Park Clifton
Bristol
BS8 3BS
Tel: 0117 906 4214

info@southwesteyesurgeons.org.uk

Nuffield Health Bristol Hospital

The Chesterfield
3 Clifton Hill,
Bristol.
BS8 1BN
Tel: 0117 911 6232
Bristol.enquiries@nuffieldhealth.com

Spire Bristol Hospital

The Glen
Redland Hill
Durdham Down
Bristol BS6 6UT
Tel: 0117 980 4000
hsc@spirehealthcare.com

BMI Bath Clinic

Claverton Down Road
Combe Down
Bath
Somerset BA2 7BR Tel: 01225 835 303

OTHER HOSPITALS**Southmead Hospital**

Monks Park Road
Bristol BS10 5NB
0117 950 5050
Minor Illness and Injury Unit (MIU) deals with minor eye problems.
0117 323 5100
9.00 am – 8.00 pm every day including Bank Holidays

Bristol Royal Infirmary

Upper Maudlin Street
Bristol BS2 8HW
0117 923 0000
A&E Department deals with eye problems when BEH is closed.
0117 342 2710

Weston General Hospital

Grange Road, Uphill
Weston-super-Mare BS23 4TQ
01934 636 363

South Bristol NHS Community Hospital

Hengrove Promenade
Bristol BS14 ODE
Minor Illness and Injury Unit (MIU) deals with minor eye problems.
0117 342 9692
8am – 8 pm every day including Bank Holidays

Yate West Gate Centre and Minor Injuries Unit (MIU)

21 West Walk
Yate Town Shopping Centre
Bristol BS37 4AX
Deals with minor eye problems
01454 315 355
Monday- Friday 8.30am – 7.30 pm Saturday and Sunday 10am – 2.00pm. Including Bank Holidays

Broadmead Medical Centre: Walk-in Centre

59 Broadmead. Bristol BS1 3EA
0117 954 9828

Can prescribe antibiotic treatment for conjunctivitis but does not deal with any other eye conditions.

Mon-Sat 8am – 8pm. Sundays and Bank Holidays 11am – 5 pm

UKSH South West Ltd: Emersons Green NHS Treatment Centre

The Brooms

Emersons Green

Bristol BS16 7FH

0117 906 1801

enquiries@uk-sh.co.uk

CircleBath Hospital

Foxcote Avenue

Peasedown St John

Bath BA2 8SQ

T 01761 422 222

F 01761 422 223

enquiries@circlebath.co.uk

Private and NHS cataract referrals

General Referral Advice and Information

General Referrals to GPs

Referrals are made through the GP unless they are an emergency. Referral letters, which are sent to the patient's GP are very often copied then forwarded with a covering letter to the Ophthalmology Department at the Hospital Eye Service. Typed letters are more legible after several copies.

The following information will enable the GP and the hospital to process the referral efficiently;

- Full patient's details including full name, address, post code and phone number.
- Full optometrist's details including name of referring optometrist (this is more likely to result in a reply), and date of consultation/referral.
- Signs, symptoms, how long symptoms have been present, previous ocular history, suspected diagnosis,
- VAs including monocular near VAs and previous VAs if possible, and results of supplementary tests such as visual fields where appropriate.
- A clear indication to the GP as to whether it is a report requiring no further action, or a referral.
- If it is a referral, what action is required by the GP and the patient? E.g. 'The patient has been asked to contact you soon.'
- It is good practice to state if the referral is emergency (to A & E), urgent, or routine.

- The GP should be notified if a patient has been directly referred.
- If malignant changes are suspected mark the referral clearly so the patient can be prioritised.
- If a retinal detachment is a possibility the patient should be warned about the potential consequences of not attending A & E.
- You are now required to give written information about the referral to the patient if they require it. This can be a copy of the referral letter.

Avon LOC Referral letter Guidelines (June 2011)

Hospital eye departments are now increasingly using triage of referral communications to direct patients into the correct clinic type and with the appropriate level of urgency. Therefore it is important that all referral communications contain as much information as possible.

These should include:

- a) Practice name and address (including telephone + fax number and e-mail address if available)
- b) Patient name and address (including home and work telephone numbers if possible)
- c) Patient GPs name address
- d) One sentence summary of reason for referral (e.g. 'Reduced right vision due to cataract.' or 'High IOP –outside NICE guidelines.')
- e) Further in depth summary of symptoms/history including any signs and test results.
- f) Patients prescription (if possible with pinhole acuities if reduced VA and near acuities with a +4.00 add if referring for low vision)
- g) Advice to patients GP on which clinic to refer into and urgency of referral.

Example Outline of Private Referral Letter

GPs name

GPs Address

Date

Dear 'GPs name'

Ref. Patient Name, Date of Birth, Address (inc Postcode), Work Tel No, Home Tel No.

Reason for referral: (one line triage summary)

Symptoms/History:

Clinical Details of eye exam (e.g. Pupil responses, Adnexa, Retina etc)

IOP: R. mmHg; L. mmHg (instrument, time).

Field Results (if appropriate)

Refraction Results

	Vis	Sph	Cyl	Axis	D Prism	VA	PH	Add	N Prism	NVA
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Advice: including where to refer and urgency of referral.

Yours sincerely

Optom