

## **Newmedica Bristol**

### **We are accepting routine referrals and we're here if you need us...**

All referrals will be triaged to ensure the patient's sight is not at significant risk and we will then defer the referral, where it is safe to do so, until we can safely carry out appointments and treatment again.

### **Once the referral has been received:**

We will contact your patient to confirm receipt of the referral

We are arranging consultant telephone appointments if appropriate

We are seeing urgent patients who are experiencing difficulties as required

Our consultants are happy to support you and answer your clinical queries.

If you have any further questions or wish to send a referral, please contact us as per below.

### **Supporting your Patients**

In order to protect the health of your patients and our colleagues during the coronavirus crisis we're not currently able to offer our usual full service. We will of course be open as normal again as soon as it is safe to do so. But in the meantime, we are:

Available for urgent appointments

Reviewing all patients in care pathways and deferring them as per the Royal College of Ophthalmologists guidance

Delivering additional medication to patients

Speaking to patients and reassuring them they will be seen once restrictions lift

#### **How to contact us:-**

**Urgent Access**            **07342 997199**  
**General Enquires:**    **0117 335 0160**  
**Secure Fax:**            **0207 924 6262**  
**Secure Email:**        [newmedica.bristol@nhs.net](mailto:newmedica.bristol@nhs.net)

Find out more [about Newmedica](#) >

